



RETURN FORM

Please fill in this form and include in your return parcel
Returns will not be processed without this form



WE HOPE YOU LOVE YOUR ORDER

Thank You

FOR SHOPPING WITH SHIFFONZ

1. CUSTOMER DETAILS

Full Name _____

Order Number

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Email Address _____

Post Code

Phone Number _____

Date of Order Received

2. ITEM(S) BEING RETURNED

SKU CODE	COLOUR	SIZE	QUANTITY	REASON CODE (See Below)	COMMENT

3. REASON FOR RETURN

Please select the reason code that applies:

- 1 ☐ Too Small
- 2 ☐ Too Large
- 3 ☐ Didn't Suit me
- 4 ☐ Different from Website
- 5 ☐ Arrived Damaged/Faulty
- 6 ☐ Wrong Item Sent
- 7 ☐ Size not as Described
- 8 ☐ Changed My Mind
- 9 ☐ Other (Please specify in comments section)

Please note:

- An Admin Fee of £2.95 will be applied on every return
- Item(s) received after the 14-day return period will be sent back to the customer at the customer's expense
- Returned items must be free from odors (including perfume)
- Return won't be accepted if the security ribbon/seal is removed or tampered with
- Hygiene sensitive items are non-returnable
- A return is considered "Received" only when the parcel is physically received and lodged by Shiffonz

4. IMPORTANT INFORMATION



Returns must be sent and delivered back to us (Shiffonz) within 14 days of receiving the order



Items must be unworn, unused, with original tags attached and in original packaging



Please pack items securely to ensure they are not damaged in transit



Return shipping cost is the responsibility of the customer

* Please visit www.shiffonz.com for the complete Terms & Conditions

5. FOR OFFICE USE ONLY

Date Received		Checked By		Condition	☐ Resalable	☐ Damaged	Reason Code	
Action Taken	☐ Accepted ☐ Returned	Processed By				Date		

RETURN ADDRESS

Shiffonz
777 Leeds Road
Bradford
BD3 8BZ

NEED HELP?



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